

Accessibility Statement - Bristol Farms

URL: <https://www.bristolfarms.com>

Bristol Farms strives to exceed our customers' expectations through extraordinary service, both in-store and online. We are committed to ensuring accessibility for all customers, including those with disabilities.

We are continuously improving the user experience for all customers, including the application of all relevant accessibility standards.

Efforts to Support Accessibility

Bristol Farms takes the following measures to ensure accessibility:

- Including accessibility as a key topic in our internal policies.
- Continuously training employees on accessibility best practices.
- Clearly defining responsibilities regarding accessibility within the organization.
- Establishing formal quality assurance methods within the organization.
- Partnering with a 3rd party that specializes in continual monitoring and improving of our website for accessibility to enhance all customers' online experiences.

Conformance Status

Current accessibility standard of the site:

Our efforts are guided by the WCAG 2.1 level AA.

Current content conformance status:

Partially conformant: some parts of the content do not fully conform to the guidelines of the accessibility standard due to the ever-changing digital properties.

Compatibility with Browsers

This site is designed to be compatible with the following browsers:

- Google Chrome
- Safari
- Mozilla Firefox
- Most other modern web browsers

Technologies

Accessibility of this site relies on the following technologies to work:

- HTML
- WAI-ARIA
- CSS
- JavaScript
- PHP
- MySQL
- Apache
- Linux

Assessment Methods

Bristol Farms has tested the accessibility of this site using the following method:

- External evaluations: the site was evaluated by multiple external entities using different test methodologies that were not involved in the design and development process.

Let Us Help You

We are committed to exceeding our customers' expectations and helping out in any way. If your experience does not meet your expectations please let us know so we can improve.

Please contact us via one of the following methods:

- Phone: 3102334700 (Extension 2)
- Customer Service Contact Form: <https://www.bristolfarms.com/stores/contact/>
 - Please select the field called corporate office

We aim to respond within 10 business days.

Thank you,

Bristol Farms